

## Appendix 1 – Cemetery Complaints

2019

<b>Complaint Number</b>	<b>Date of complaint</b>	<b>Correspondence Type</b>	<b>Nature Of Complaint</b>	<b>Information</b>	<b>Complainant</b>
1	17/09/2019	Call	Dog out of control	Grave owner unhappy with the amount of dogs off lead	Staff
2	23/10/2019	Email	Dog out of control + Dog fouling	Dogs running over graves	Anonymous
				Dogs running wild	
				Dogs fouling on graves	
				Too many dog walkers	
3	20/12/2019	Call	Dog fouling	Dogs fouling on graves	Anonymous

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2020

Complaint Number	Date of complaint	Correspondence Type	Nature Of Complaint	Information	Complainant
1	09/03/2020	Email	Dog out of control + Dog walker over the limit	Dogs running over graves	Anonymous
				Lack of respect for graves	
				Too many professional dog walkers	
				Too many dogs	
2	22/04/2020	Email	Dog out of control	Dogs running over graves	Anonymous
				Dogs out of control	
				Dogs fouling on graves	
3	24/06/2020	Email	Aggressive dog + Dog out of control	Dogs hunting wildlife	Staff
				Dogs out of control	
				Dogs running over graves	
4	12/08/2020	Call	Dog out of control + Dog walker over the limit	Dog walkers over the limit	Anonymous
				Too many dogs	
				Dogs out of control	
5	20/08/2020	Call	Dog out of control + Dog walker over the limit	Too many professional dog walkers	Anonymous
				Dog walkers over the limit	
				Dogs out of control	
6	24/08/2020	Email	Dog out of control + Dog fouling	Dogs out of control	Anonymous
				Dogs fouling on graves	
7	09/09/2020	Email	Dog out of control + Dog walker over the limit	Too many professional dog walkers	Anonymous
				Dog walkers over the limit	
				Lack of respect for graves	
				Disruption of peace	
8	24/09/2020	Call	Dog out of control + Dog fouling	Dog fouling on graves	Anonymous
				Dogs out of control	
9	30/10/2020	Call	Dog out of control + Dog walker over the limit	Too many professional dog walkers	Anonymous
				Dog walkers over the limit	
				Dog out of control	

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10	15/11/2020	Email	Dog fouling	Dog fouling on graves	Anonymous
11	17/12/2020	Call	Dog out of control + Dog walker over the limit + Dog fouling	Dogs out of control	Anonymous
				Dogs running over graves	
				Dog fouling on graves	
				Dog walkers over the limit	

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2021

Complaint Number	Date of complaint	Correspondence Type	Nature Of Complaint	Information	Complainant
1	08/01/2021	Call	Dog out of control + Dog fouling	Dogs running wild	Anonymous
				Dogs out of control	
				Dogs fouling on graves	
				Dog locked in cemetery - couldn't find dog	
2	12/01/2021	Call	Dog out of control	Increased number of dogs	Anonymous
				Dogs out of control	
3	01/07/2021	Call	Dog out of control	Dogs out of control	Anonymous
4	01/08/2021	Call	Dog out of control + Dog fouling	Dogs out of control	Anonymous
				Dogs fouling on graves	
				Not a pleasant visit	
5	31/08/2021	Call	Dog out of control + Dog fouling	Dogs not under control	Anonymous
				Dogs fouling on graves	
6	21/09/2021	Email	Dog out of control + Dog fouling	Dogs running over graves	Anonymous
				Dogs out of control	
				Dogs fouling on graves	
				Dogs urinating on graves	
7	14/10/2021	Email	Dog out of control + Dog fouling	Dogs out of control	Anonymous
				Dogs fouling on graves	
8	12/11/2021	Email	Dog out of control	Dogs out of control	Anonymous
				Dogs running wild	
				Dogs running over graves	
				Ball throwing	
9	16/12/2021	Email	Dog attack	Dog attacked	Anonymous
				Aggressive dog owner	

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2022

Complaint Number	Date of complaint	Correspondence Type	Nature Of Complaint	Information	Complainant
1	01/03/2022	Email	Dog attack + Dog out of control	Dog out of control	Anonymous
				Dog urinating on graves	
				Dog attacked	
				Dog removing Items from graves	
2	08/03/2022	Call	Dog attack + Dog out of control	Dog attacking another dog	Anonymous
				Dog out of control	
3	14/03/2022	Call	Dog fouling	Dog fouling on graves	Anonymous
4	28/03/2022	Email	Dog out of control	Dog running up to grave owners	Complainant 1
				Dog out of control	
				Aggressive dog owner	
5	29/03/2022	Call	Dog fouling	Dog fouling in cemetery	Complainant 1
6	01/04/2022	Email	Dog out of control	Dog running over graves	Complainant 2
7	06/04/2022	Call	Dog out of control	Dog running over graves	Anonymous
				Dog out of control	
8	20/04/2022	Email	Dog out of control + Dog fouling	Dog fouling on graves	Complainant 2
				Dog running up to grave owners	
9	22/04/2022	Call	Dog out of control	Dog out of control	Anonymous
10	11/05/2022	Call	Dog fouling	Dog fouling on graves	Complainant 3
11	06/06/2022	Call	Dog fouling	Dog fouling on graves	Complainant 3
12	16/06/2022	Call	Dog out of control + Dog fouling	Dog running over graves	Complainant 2
				Dog out of control	
				Dog fouling on graves	
13	21/08/2022	Email	Dog out of control	Dog running up to grave owners	Anonymous

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				Dog out of control	
14	20/12/2022	Email	Dog out of control	Dog running up to grave owners	Anonymous
				Dog out of control	

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2023

Complaint Number	Date	Correspondence Type	Nature of Complaint	Information	Complainant
1	5th February 2023	Letter	Dog out of control	Dog out of control	Anonymous
				Dog running over graves	
2	21st February 2023	Email	Dog out of control	Dog fouling on graves	Anonymous
				Dogs barking	
3	15th May 2023	Email	Aggressive and abusive dog owner + Dog out of control + Dog walker over the limit	Aggressive dog	Anonymous
				Dog walkers over the limit	
				Dog out of control	
				Dog fouling on graves	
4	25th May 2023	Call	Aggressive dog	Chased by dog	Complainant 1
				Aggressive dog	
5	30th May 2023	Email	Dog out of control	Dog running over graves	Complainant 1
				Dog out of control	
6	12th July 2023	Email	Dog out of control	Dog running over graves	Staff
				Dog out of control	
7	13th July 2023	Reporting	Dog fouling	Dog fouling on graves	Staff
8	19th July 2023	Call	Dog fouling	Dog fouling on graves - stepped in	Anonymous
9	21st July 2023	Reporting	Dog out of control	Dog running over graves	Staff
				Dog out of control	
				Dogs on the mound	
10	25th July 2023	Reporting	Dog fouling	Dog fouling found on grave	Staff
11	26th July 2023	Reporting	Dog fouling	Dog fouling found on grave	Staff
12	27th July 2023	Reporting	Dog fouling	Dog fouling found on grave	Staff

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13	1st August 2023	Reporting	Dog out of control	Dog fouling found on grave	Staff
14	2nd August 2023	Reporting	Dog fouling	Dog fouling found on grave	Staff
15	15th August 2023	Reporting	Dog fouling	Dog running over graves	Staff
16	25th August 2023	Reporting	Dog out of control	Dog running over graves	Staff
17	29th August 2023	Reporting	Dog fouling x14	14 Dog fouling found on grave	Staff
18	14th September 2023	Reporting	Dog out of control	Dog running over graves Running over war graves	Staff
19	26th September 2023	Reporting	Aggressive dog	Woman bitten by dog (reported to staff - not officially)	Staff
20	3rd October 2023	Reporting	Dog out of control	Running over war graves Dog running over graves Dog out of control	Staff
21	5th October 2023	Reporting	Aggressive and abusive dog owner	Aggressive and abusive dog owner - entering cemetery after hours	Staff
22	9th October 2023		Aggressive dog + aggressive dog owner	Aggressive and abusive dog owner	Anonymous
23	9th October 2023		Dog out of control	Dog out of control Dog running over graves	Anonymous
24	20th October 2023	Email	Dog out of control	Dog running over graves Dogs on the mound Dogs out of control Dog scattered flowers over graves	Anonymous
25	2nd November 2023	Reporting	Aggressive dog	Aggressive dog	Staff



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26	10th November 2023	Reporting	Dog fouling	Dog fouling found on grave	Staff
27	24th November 2023	Email	Dog out of control + Dog fouling	Dog running over graves	Anonymous
				Dog fouling found on grave	
28	26th November 2023	Email	Dog fouling	Dog running over graves	Anonymous
29	28th November 2023	Reporting	Dog out of control	Dog running over graves	Staff
30	6th December 2023	Email	Dog out of control	Dog running over graves	Anonymous
31	20th December 2023	Call	Dog walkers - over the limit	Dog walkers over the limit	Anonymous

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2024

Complaint Number	Date	Correspondence Type	Nature of Complaint	Information	Complainant
1	3rd January 2024	Reporting	Dog out of control	Dog out of control	Staff
				Dog running over graves	
2	11th January 2024	Call	Dog out of control	Dog urinating on graves	Anonymous
				Dog fouling on grave	
				Dog on the mound	
3	10th January 2024	Email	Dog out of control + Dog fouling	Dog out of control	Complainant 1
				Dog urinating on graves	
				Dog out of control	
				Dog fouling on grave	
				Dog running up to grave owners	
				Dog running over graves	
4	14th February 2024	Email	Dog out of control + Dog fouling	Dog running over graves	Complainant 2
				Too many professional dog walkers	
5	15th January 2024	Reporting	Dog out of control	Dog out of control	Staff
				Paw prints on memorial	
6	15th January 2024	Reporting	Dog out of control	Dog running over graves	Staff
7	16th February 2024	Email	Dog walker - over the limit	Too many professional dog walkers	Complainant 2
8	17th February 2024	Email	Dog out of control	Dog out of control	Anonymous
				Aggressive dog owner	
				Ball throwing	
9	20th February 2024	Reporting	Dog out of control	Dog out of control	Staff
				Dog running over graves	
				Aggressive dog owner	
10	27th February 2024	Email	Dog out of control + Dog fouling	Dog out of control	Anonymous
				Dogs running over graves	

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				Dog urinating on graves	
				Aggressive dog owner	
				Dog walkers over the limit	
11	27th February 2024	Email	Dog out of control + Dog fouling	Aggressive dog owner	Anonymous
				Dog out of control	
				Dog fouling on grave	
12	29th February 2024	Reporting	Dog out of control	Dogs out of control whilst digging a grave - dangerous	Staff
				Dogs on the mound	
				Dog running over graves	
				Dog out of control	
13	5th March 2024	Reporting	Dog fouling	Dog fouling on grave	Staff
				Dog out of control	
14	7th March 2024	Reporting	Dog fouling	Dog fouling on grave	Staff
15	7th March 2024	Reporting	Dog fouling	Dog fouling on grave	Staff
16	7th March 2024	Call	Out of control dogs	Dogs running over graves	Anonymous
17	7th March 2024	Call	Dog out of control	Afraid to visit cemetery	Anonymous
				Dogs causing distress to grave owner	
				Dogs running over graves	
18	19th March 2024	Email	Dog out of control	Too many professional dog walkers	Anonymous
				Dog out of control	
19	19th March 2024	Email	Dog out of control	Dogs running over graves	Anonymous
				Dog fouling on grave	
				Paw prints on memorial	
20	22nd March 2024	Call	Dog out of control + Dog fouling	Dog out of control	Anonymous
				Dog fouling on grave	
				Dog fouling on grave	
21	8th April 2024	Email	Dog out of control	Dog out of control	Staff
				Dogs running over graves	

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				Dogs on the mound	
22	5th April 2024	Email	Dog out of control + Dog fouling	Dog out of control	Anonymous
				Dogs running over graves	
				Dog fouling on grave	
				Dogs causing distress to grave owner	
23	9th April 2024	Email	Dog out of control	Dog out of control	Staff
				Dogs running over graves	
24	17th April 2024	Call	Dog out of control	Dog out of control	Anonymous
				Dogs running over graves	
25	23rd April 2024	Email	Dog out of control	Dog out of control	Anonymous
				Dogs running over graves	
				Dog fouling on grave	
26	24th April 2024	Call	Dog out of control	Dog out of control	Anonymous
				Dogs running over graves	
27	24th April 2024	Email	Dog out of control + Dog fouling	Dog fouling on grave	Complainant 4
				Dogs causing distress to grave owner	
				Dog out of control	
				Dogs running over graves	
				No respect for cemetery	
28	3rd May 2024	Email	Dog out of control	Dog out of control	Complainant 6
				Dogs running over graves	
				Ball throwing	
29	5th May 2024	Email	Dog out of control + Dog fouling	Dogs out of control	Complainant 5
				Dogs running over graves	
				Dog urinating on graves	
				Too many professional dog walkers	
				Aggressive and abusive dog owner	

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				Dog fouling on grave	
30	8th May 2024	Email	Dog out of control + Dog walker over the limit	Dogs out of control	Anonymous
				Dogs running over graves	
				Dog urinating on graves	
				Too many professional dog walkers	
				Aggressive and abusive dog owner	
				Dog fouling on grave	
31	10th May 2024	Email	Dog out of control + Dog walker over the limit	Dogs running over graves	Anonymous
				Dogs out of control	
				Too many professional dog walkers	
				Dog walkers over the limit	
32	22nd May 2024	Email	Dog out of control	Dog out of control	Complainant 3
				Dogs running over graves	
				Ball throwing	
33	7th June 2024	Email	Dog out of control	Dogs out of control	Staff
				Dogs running over graves	
34	5th June 2024	Reporting	Dog fouling	Dog fouling on grave	Staff
35	5th June 2024	Reporting	Dog fouling	Dog fouling on grave	Staff
36	9th July 2024	Email	Dog out of control	Dog out of control	Complainant 4
				Dogs running over graves	
				Dog urinating on graves	
37	17th July 2024	Email	Abusive and aggressive dog owner + Dog out of control + Dog walker over the limit	Dogs out of control	Anonymous
				Dogs running over graves	
				Dog fouling on grave	
				Aggressive dog owner	
38	22nd July 2024	Call	Dog out of control + Dog fouling	Dogs out of control	Anonymous
				Dogs running over graves	
				Dog fouling on grave	

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39	31st July 2024	Call	Dog fouling	Dog fouling on grave	Anonymous
40	5th August 2024	Call	Dog fouling	Dogs running over graves	Anonymous
				Dog urinating on graves	
				Dog urinating on graves	
41	18th September 2024	Email	Dog out of control + Dog fouling	Dogs out of control	Anonymous
				Dogs running over graves	
				Dog fouling on grave	
				Ball throwing	
42	19th September 2024	Email	Dog out of control	Dogs running over graves	Anonymous
				Ball throwing	
43	23rd September 2024	Email	Dog fouling	Dog fouling on grave	Anonymous
				Dog urinating on graves	
				Dogs running up to grave owner	
				Dogs running over graves	
44	24th September 2024	Email	Dog out of control	Dogs out of control	Anonymous
				Dogs running over graves	
				Dogs running up to grave owner	
45	24th September 2024	Email	Dog out of control + Dog fouling	Dogs out of control	Complainant 1
				Dogs running over graves	
				Dog urinating on graves	
				Dog fouling on grave	
				Ball throwing	
				Dogs running up to grave owner	
				Aggressive and abusive dog owner	
				Too many professional dog walkers	
				Too many dogs	
46	26th September 2024	Email	Dog out of control + Dog fouling	Dogs out of control	Anonymous
				Dogs running over graves	
				Dog urinating on graves	

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				Dog fouling on grave	
				Afraid to visit cemetery	
47	30th September 2024	Email	Dog out of control	Too many dogs	Anonymous
				Dogs out of control	
				Dogs running over graves	
				Aggressive dog owner	
				Dogs on war graves	
48	30th September 2024	Email	Dog out of control	Dogs out of control	Complainant 6
				Dogs running over graves	
				Dog removing Items from graves	
				Ball throwing	
				Too many professional dog walkers	
				Too many dogs	
49	18th October 2024		Dog out of control	Dog out of control	Staff
50	21st October 2024		Dog out of control	Dogs running over graves	Complainant 1
				Aggressive dog owner	
51	21st October 2024		Dog out of control	Dogs running over graves	Anonymous
				Ball throwing	
52	22nd October 2024	Email	Dog out of Control	Dogs out of Control	Anonymous
53	23rd October 2024	Email	Dog out of control + dog fouling	Dog fouling on grave	Anonymous
				Aggressive and abusive dog owners	
				Paw prints on memorial	
54	23rd October 2024	Email	Dog out of Control	Dogs out of control	Anonymous
55	23rd October 2024	Email	Dog out of control + dog fouling	Dog fouling	Anonymous
				Dog out of control	
56	23rd October 2024	Email	Too Many Professional Dog Walkers + Dogs out of Control	Dogs Out of Control	Anonymous
				Too many professional dog walkers	
57	24th October 2024		Dog fouling	Dog fouling	Staff

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58	24th October 2024	Email	Dog out of control	Dog out of control	Anonymous
59	28th October 2024		Dog out of control + dog fouling	Ball Throwing	Anonymous
				Dog out of control	
				Dog Fouling	
60	28th October 2024	Email	Dog Out of Control	Dog Bite Reported	Anonymous
61	23rd October 2024	Email	Dog Out Control + aggressive and abusive dog owner	Altercation between grave owner and dog owner	Complainant 1
61				Dog out of control	
62	23rd October 2024		Dog Owners approaching visitors to complete their survey	Dog Owners approaching visitors to complete their survey	Anonymous
63	23rd October 2024	Email	Dogs out of control + dog fouling	Dog out of control	Anonymous
				dog fouling	
64	29th October 2024		Dog out of control + aggressive and abusive dog owner	Dog out of control	Anonymous
				aggressive and abusive dog owner	
65	22nd October 2024	Email	Dogs out of control	Dogs out of control	Complainant 1
66	6th November 2024	Email	Dogs out of control + dog fouling	Dogs out of control	
66				Dog fouling	
67	1st November 2024	Email	Dog fouling	Dog fouling	Complainant 1
68	8th November 2024	Email	Dog Owners approaching visitors to complete their survey + dogs out of control	Dog Owners approaching visitors to complete their survey	Complainant 4
				Dogs out of control	
69	8th November 2024	Email	Dog fouling	Dog fouling	Anonymous
70	10th November 2024	Email	Dogs Out of control	Dog out of control	Anonymous
71	2nd December 2024	Email	Dogs Out Of Control + Member of the public knocked over and concussed by dog running	Dog out of control	Anonymous
				Member of the public knocked over and concussed by dog running	



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72	6th December 2024	Email	Dog fouling on grave	Dog fouling on grave	Complainant 4
73	10th December 2024	Reporting	Dogs out of control while funeral taking place "sign placed"	Owner shouting to try and gain control of dogs	Staff
74	16th December 2024	Email	Dogs on Vault area + dog fouling	Dogs on Vault area	Anonymous
				dog fouling	